

# **Army Housing Newsflash**

October-December 2020

## **Leadership Corner**

### Committed to improving housing conditions



During a series of meetings with RCI Housing representatives and Garrison leadership at Fort Belvoir, Gen. Ed Daly, commanding general of Army Materiel Command, said it's time housing issues reflect the Army directive of people first.

### Resources

Housing Environmental
Health Response Registry (24/7)
1-800-984-8523
Overseas: DSN (312) 421-3700
Stateside: DSN 421-3700
Stateside Commercial: 210-295-3700
Army Installation Housing Hotlines
Army Housing Facebook Page

"If we are going to say people are the number one priority, we have to demonstrate that," he said, challenging Fort Belvoir leaders to ensure its families are provided with quality housing.

Speaking to representatives of the Belvoir Housing Advocacy Group and several mayors of The Villages at Belvoir, Daly urged them to hold the Army accountable for the quality and safety of Army Housing, and the treatment of Housing residents.

"We've got a lot of work to do here. I can't tell you to trust us, because trust is only built on visibility of action, but I will tell you this: I am a thousand percent committed to continue to make significant progress on Fort Belvoir. Not just across Fort Belvoir, but across the Army," Daly said, stressing the commitment to provide quality and safe housing is Army-wide.

People First - Winning Matters - Army Strong!



## **Army-wide Housing News**



**DOD Housing satisfaction survey now online**WASHINGTON, D.C. – DOD housing residents are invited to participate in its annual housing satisfaction survey, online now through Dec. 18. The goal is to obtain feedback on current housing, resident services and community amenities as DOD strives to improve the quality of housing and customer care. A link to the survey will be sent to each on-post household.



### Army invests \$2.8B in housing reform

WASHINGTON, D.C. – As part of the Army's commitment to improving housing, Army Secretary Ryan McCarthy and Army Materiel Command commander Gen. Ed M. Daly recently met with private housing firms, investors, financial institutions and bond rating agencies to finance an additional \$2.8 billion for housing over the next five years. The Army will also invest close to \$9 billion in barracks over the next decade.



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## Housing News Around the Garrisons



Europe: IMCOM-E working housing improvements WIESBADEN, Germany – Over the next few years, housing officials with Installation Management Command-Europe will work with the Army Corps of Engineers and construction officials to make substantial housing improvements. Those improvements include construction of more than 1,300 dwelling units, and renovations or improvements to more than 3,500 existing units.



**Training: Housing improved at readiness center** FORT POLK, La. – The Joint Readiness Training Center, Fort Polk and Corvias have partnered to improve Fort Polk housing over the course of a three-phase, multimillion dollar project. The \$15 million development package includes renovations to more than 1,100 homes, with the replacement of roofs, some fascia rebuilding, stucco painting, gutter work and three miles of road paving.



#### Readiness: RAB boosts morale

FORT HOOD, Texas – Fort Hood Family Housing's Resident Advisory Board is working to boost morale and restore faith in Army Housing for those families who live on the installation, positively impacting Soldier readiness. Members of the RAB are residents committed to the quality of life for families, education of customers on beneficial housing programs and enhancing customer service.



### **Sustainment: Improving housing efficiency**

FORT RUCKER, Ala. – Corvias Property Management is in the midst of a project that will completely replace all of the heating, ventilation and air conditioning systems in 550 homes being renovated at Fort Rucker. Improvements will increase the energy efficiency of all on-post homes and provide upgraded, modernized equipment that will significantly decrease maintenance needs.



#### Pacific: Residents to test maintenance website

CAMP ZAMA, Japan – Camp Zama residents are participating in a pilot program to test the use of a new IMCOM website for reporting housing maintenance requests. The website provides convenience for residents who can enter service requests 24 hours a day, seven days a week, at work or at home.